

LIMITED LIFETIME WARRANTY

Subject to proper installation and normal use, Escalade Sports warrants, subject to the limitations below, to the original retail purchaser all structural components of the Goalrilla System to be free of defects in material and workmanship for the duration of ownership by the original retail purchaser.

Merchandise must be shipped prepaid with a copy of proof of purchase to our factory for examination to see whether it needs to be repaired or replaced. Any labor costs, travel expenses and any other changes involved in the removal, installation or replacement of the defective/repaired parts from/to your Goalrilla System will be your (the purchaser's) responsibility. Shipping charges for replaced or warranted merchandise being sent back to the customer from our factory must be prepaid by the customer in advance. If not, the replacement shipment will be sent out collect.

Escalade Sports reserves the right to examine photographs or physical evidence of merchandise claimed to be defective, and to recover said merchandise, prior to authorization of warranty claims. A "Returned Goods Authorization" number may be required, please call for details prior to the return of any photographs or merchandise.

This warranty is expressly in lieu of all warranties, expressed or implied, including warranties of merchantability or fitness for use. Escalade Sports does not assume or authorize any person or representative to assume for us, any other liability in connection with the sale of our products.

The remedy of repair or replacement stated above is our exclusive remedy. Escalade Sports will not be liable for any other damages or expenses which may incur, including but not limited to incidental or consequential damages. Escalade Sports assumes no other obligations or liability on the part of the purchaser, and Escalade Sports neither assumes nor authorizes any other person to assume for it any other liability in connection with the goods sold.

What is Not Covered by This Warranty

- Any merchandise subjected to abuse, negligence, improper installation, vandalism, acts of God, alteration of product, or any other events beyond the control of Escalade Sports.
- Paint or rusted parts. Paint kits will be available to assist in normal maintenance.
- **HANGING ON RIM WILL VOID YOUR WARRANTY:** Rims are not warranted for any defects other than workmanship. Torn back plates, damaged springs, bent rings, damaged eyebolts, and torn or distorted rim supports result from hanging on the rim and are not warranted.
- Shipping charges both ways. Note: Any merchandise shipped to Escalade Sports collect will be refused.
- Dealer service charges, labor charges and travel expenses associated with replacement of repair of warranty item.

WARRANTY GUIDELINES

1. Keep your proof of purchase (original retail purchaser). Without it, we will not be able to proceed with any warranty service.
2. Call or write Escalade Sports Inc. to receive a Return Authorization # and allow us to better guide you with your specific needs.

1-888-USA-GOAL / Warranty Dept.

Or Write us at:

Escalade Sports Inc. - P.O. Box 889, Evansville, IN 47706 - Attn: Warranty Dept.

Or E-mail us at: basketball@escaladesports.com



P.O. BOX 889
EVANSVILLE, IN 47706

THANK YOU FOR SELECTING ESCALADE® SPORTS PRODUCTS

In the event there is manufacturing defect in this product which prevents use of the product as originally intended, please fill in the required fields, print and send this form along with all pertaining information needed.

Name: _____

Mailing Address: _____
must have street address

City, State, Zip: _____

Daytime Phone: _____ Evening Phone: _____

Please Identify The Product

Table Tennis

Pool Table

Basketball System

Soccer Table/Hockey Table

Multi-Game Table

Other(describe)

Model Number of the Product: _____

Purchase Date: _____ Location/Retailer: _____

Product Serial Number _____

WARRANTY REQUIREMENTS

The following information must be complete to file a warranty claim. A claim cannot be processed with incomplete information.

Check List:

- _____ 1. Describe in a letter the problem with the product and attach it to this form.
- _____ 2. Send a copy of the sales receipt or proof of purchase for the product.
- _____ 3. Include the model number for the product.
- _____ 4. Include mailing address and phone number(s).
- _____ 5. Send photos clearly showing the defect.
- _____ 6. Mail information to: Escalade® Sports c/o Warranty Dept., P.O. Box 889, Evansville, IN 47706

THE FOLLOWING ITEMS ARE NOT COVERED UNDER WARRANTY

- Shipping and handling damage which occurred as a result of another party's handling.
- Acts of God (high wind, storms, etc...please check with your homeowner's insurance).
- Failure to use the product in the appropriate manner specified in the manual.
- An expired warranty (refer to the manual for the warranty period).
- Labor costs associated with repair, placement, removal or installation of the product.
- Cash Refunds (A warranty is provided to correct manufacturing defects. Please check with the retailer for store's return policy and procedures if seeking credit for the the product.)

Escalade® Sports reserves the right to request additional information concerning warranty claims.